ONTARIO SUPERIOR COURT OF JUSTICE COMMERCIAL LIST

THE HONOURABLE)	TUESDAY, THE 4TH
JUSTICE HAINEY)	DAY OF AUGUST, 2020
RETWEEN:		

CANADIAN IMPERIAL BANK OF COMMERCE

Plaintiff

- and -

SIMRANJIT DHILLON, MANDHIR DHILLON, SARBJIT DHILLON, MANDEEP DHILLON, 908593 ONTARIO LIMITED, (OPERATING AS EAGLE TRAVEL PLAZA, 402 ESSO TRAVEL CENTRE, EAGLE FLEET SERVICES, 18 WHEELER TRUCK STOP AND BLOOMFIELD TRUCK STOP), 1393382 ONTARIO LIMITED, 2145744 ONTARIO LIMITED, 2145754 ONTARIO LIMITED, 1552838 ONTARIO INC., 2189788 ONTARIO INC., 2123618 ONTARIO LIMITED, 1849722 ONTARIO LTD., 2469244 ONTARIO LIMITED, 2364507 ONTARIO LIMITED, 1254044 ONTARIO LIMITED, 2612550 ONTARIO LIMITED, 2541899 ONTARIO LIMITED, 2571279 ONTARIO INC., 2541900 ONTARIO LIMITED, 2587984 ONTARIO INC., 2561534 ONTARIO LIMITED, 2431264 ONTARIO INC., 2542372 ONTARIO INC., 2034039 ONTARIO INC., 5009770 ONTARIO LIMITED, 5009771 ONTARIO LIMITED, 1107943 ONTARIO INC., 1786675 ONTARIO LIMITED, 1797598 ONTARIO LTD., 1325109 ONTARIO LIMITED, 2660556 ONTARIO LIMITED, AND 2665448 ONTARIO LTD., 1882190 ONTARIO INC., 2616768 ONTARIO LIMITED, 2616766 ONTARIO LIMITED, 2652876 ONTARIO LTD, 2598753 ONTARIO LIMITED, HIRA DHILLON, MAHAN DHILLON, VIPEN CHAUSER, RUPINDER KAUR, 2309136 ONTARIO INC. (OPERATING AS INDO CANADIAN CARRIERS), TIGER EXPRESS INC., DOE 1 INC., DOE 2 INC., JANE DOE 1, JANE DOE 2, JOHN DOE 1 and JOHN DOE 2

Defendants

RECEIVER'S COLLECTION PLAN ORDER

THIS MOTION, made by BDO Canada Limited ("BDO"), in its capacity as the Court-appointed receiver (in such capacity, the "Receiver"), of the assets, undertakings and properties of 908593 Ontario Limited, operating as Eagle Travel Plaza ("Eagle Travel"), 1393382 Ontario Limited, 2145744 Ontario Limited, 2145754 Ontario Limited, 2123618 Ontario Limited, THIS NOTICE WAS APPROVED BY THE ONTARIO SUPERIOR COURT OF JUSTICE (COMMERCIAL LIST)

1849722 Ontario Limited, 2469244 Ontario Limited, 2364507 Ontario Limited, and 2612550 Ontario Limited (the "Debtors"), for an order (the "Receiver's Collection Plan Order") approving a procedure for the identification, quantification, and resolution of the Receiver's Claims (defined below), was heard this day by judicial teleconference via Zoom at Toronto, Ontario.

ON READING the Eighth Report of the Receiver dated July 21, 2020 (the "Eighth Report") and on hearing the submissions of counsel for the Receiver and those other parties that were present as listed on the counsel slip, no other party appearing although duly served as appears from the affidavit of service of Diana McMillen sworn July 29, 2020.

SERVICE AND INTERPRETATION

- 1. **THIS COURT ORDERS** that the time for service and filing of this motion is hereby abridged and validated such that this motion is properly returnable today and hereby dispenses with further service thereof.
- 2. THIS COURT ORDERS that, in addition to terms defined elsewhere herein, the following terms shall have the following meanings:
 - (a) "Acceptance of Settlement Deadline" means the date that is thirty (30) days from the Date of Service of the Claims Package;
 - (b) "Appeal Period" means the period that concludes on the fifteenth calendar day following the issuance of a Claims Decision in respect of a Receiver's Claim by the Claims Officer;
 - (c) "BIA" means the Bankruptcy and Insolvency Act, R.S.C. 1985, c. B-3, as, amended;
 - (d) "Business Day" means a day, other than a Saturday, Sunday or a statutory holiday, on which banks are generally open for business in Toronto, Ontario;
 - (e) "CCA" means an Eagle Fuel Card Credit Agreement, as described in the Eighth Report;

- (f) "Claims Decision(s)" means the Claims Officer's written decision following his determination of each Disputed Claim, to be issued by the Claims Officer to the Receiver and the applicable Subject Customer;
- (g) "Claims Officer" means the individual appointed to act as a claims officer for the purpose of this Receiver's Collection Plan Order, as set out in paragraph 8 of this Order;
- (h) "Claims Officer's Report(s)" means one or more reports prepared by the Claims Officer summarizing the Claims Decisions which are not appealed within the applicable Appeal Period;
- (i) "Claims Package" means a package including the applicable Receiver's Claim, the Notice to Subject Customers, the Instruction Letter, a blank form of Notice of Dispute, and any other documentation the Receiver may deem appropriate;
- (j) "CJA" means the Courts of Justice Act, R.S.O. 1990, c C.43, as amended;
- (k) "Comeback Hearing" means a hearing before the Court, as described in paragraph 16 of this Order;
- (l) "Court" means the Ontario Superior Court of Justice (Commercial List);
- (m) "Date of Service" means that date of effective service of a Claim Package having regard to paragraph 49 of this Order;
- (n) "Default Judgment Report(s)" means one or more reports prepared by the Claims Officer setting out its recommendations as to the quantum of any default judgments to be issued in respect of any Undefended Claims;
- (o) "Defaulting Subject Customer(s)" means any Subject Customer who fails to conclude a settlement by the Acceptance of Settlement Deadline and/or submit a Notice of Dispute by the Notice of Dispute Deadline;

- (p) "Dispute Package" means a package including the applicable Receiver's Claim, the applicable Notice of Dispute filed by the Subject Customer in respect of the Receiver's Claim, any supporting documentation filed by the Subject Customer, and ancillary documentation;
- (q) "Disputed Claim(s)" means a Receiver's Claim in respect of which a completed Notice of Dispute has been submitted to the Receiver by the Notice of Dispute Deadline;
- (r) "Guarantee" means a "Guarantee Payment of Funds for Your Company" agreement, which guarantees payment pursuant to a CCA, as described in the Eighth Report;
- (s) "Guarantor" means a signatory to a Guarantee;
- (t) "Instruction Letter" means the instruction letter to Subject Customers, substantially in the form attached as Schedule "A" hereto, regarding the completion of a Notice of Dispute by the Subject Customer, and the Receiver's Collection Plan described herein;
- (u) "Notice to Subject Customers" means the notice for publication by the Receiver as described in paragraph 18 hereof, in the form attached as Schedule "B";
- (v) "Notice of Dispute" means the notice referred to in paragraph 28 hereof substantially in the form attached as Schedule "C" hereto which must be delivered to the Receiver by any Subject Customer wishing to dispute a Receiver's Claim, with reasons for its dispute and supporting documentation;
- (w) "Notice of Dispute Deadline" means the date that is thirty (30) days from the Date of Service of the Claims Package;
- (x) "Person" means any individual, corporation, firm, limited or unlimited liability company, general or limited partnership, association (incorporated or unincorporated), trust, unincorporated organization, joint venture, trade union,

government authority or any agency, regulatory body or officer thereof or any other entity, wherever situate or domiciled, and whether or not having legal status, and whether acting on their own or in a representative capacity;

- (y) "Protocol" means the E-Service Protocol of the Commercial List;
- (z) "Subject Customer(s)" means customers of Eagle Travel from whom the Receiver seeks payment pursuant to this Receiver's Collection Plan, together with their applicable Guarantors, as described in greater detail in the Eighth Report;
- (aa) "Receiver's Claim" means the Receiver's Claim referred to in paragraphs 22-23 hereof to be filed by the Receiver, substantially in the form attached hereto as Schedule "D";
- (bb) "Receiver's Website" means the website maintained by the Receiver at the following URL: https://www.bdo.ca/en-ca/extranets/eagletravelplaza/;
- (cc) "Settlement Offer" means a notice setting out the payment amount that the Receiver is prepared to accept in settlement of the applicable Receiver's Claim;
- (dd) "Undefended Claim(s)" means any Receiver's Claim in respect of which the Receiver does not receive a Notice of Dispute by the Notice of Dispute Deadline, or payment of the amount set out in the applicable Settlement Offer by the Acceptance of Settlement Deadline.
- 3. **THIS COURT ORDERS** that all references as to time herein shall mean local time in Toronto, Ontario, Canada, and any reference to an event occurring on a Business Day shall mean prior to 5:00 p.m. on such Business Day unless otherwise indicated herein.
- 4. **THIS COURT ORDERS** that all references to the word "including" shall mean "including without limitation".
- 5. **THIS COURT ORDERS** that all references to the singular herein include the plural, the plural include the singular, and any gender includes the other gender.

GENERAL PROVISIONS

- 6. THIS COURT ORDERS that the Claims Officer, once appointed, is hereby authorized (i) to use reasonable discretion as to the adequacy of compliance with respect to the manner in which forms delivered hereunder are completed and executed, and may, where they are satisfied that a Receiver's Claim has been adequately proven, waive strict compliance with the requirements of this Receiver's Collection Plan Order as to completion and execution of such forms, and (ii) to request any further documentation or other evidence from the Receiver, the Subject Customers and/or third parties that may reasonably be required in order to determine the validity of a Receiver's Claim, including any defences thereto.
- 7. THIS COURT ORDERS that all Receiver's Claims shall be denominated in the original currency of the Receiver's Claim. Where no currency is indicated, the Receiver's Claim shall be presumed to be in Canadian Dollars. Any Receiver's Claims denominated in a foreign currency shall be converted to Canadian Dollars based on the Bank of Canada's daily average rate for that currency against the Canadian Dollar in effect on the date of this Receiver's Collection Plan Order.

CLAIMS OFFICER'S ROLE

- 8. **THIS COURT ORDERS** that Edmond Lamek of DLA Piper (Canada) LLP shall be and is hereby appointed as the Claims Officer, with the rights, duties, responsibilities and obligations prescribed by this Receiver's Collection Plan Order.
- 9. THIS COURT ORDERS that the Claims Officer, in addition to its prescribed rights, duties, responsibilities and obligations under this Receiver's Collection Plan Order, shall assist the Receiver and the Subject Customers in the determination of the Receiver's Claims, and is hereby directed and empowered to take such other actions and fulfill such other roles as are contemplated by this Receiver's Collection Plan Order or incidental thereto.
- 10. THIS COURT ORDERS that in carrying out his mandate, the Claims Officer may, among other things:
 - (a) make all necessary inquiries, take accounts, and assess costs;

- (b) adopt processes which, in his discretion, he considers appropriate to facilitate the adjudication of the Receiver's Claims, having regard for the principles set out in Rule 2 of the *Rules of Civil Procedure*, and with a view to proceeding in the simplest, least expensive and most expeditious fashion;
- (c) consult the Receiver, the Subject Customers, and any other persons the Claims Officer considers appropriate;
- (d) report to the Court as prescribed herein, in stages if necessary or appropriate; and
- (e) apply to this Court for advice and directions as, in his discretion, the Claims Officer deems necessary.
- 11. **THIS COURT ORDERS** that the Claims Officer is authorized to take all steps and to do all acts necessary or desirable to carry out the terms of this Receiver's Collection Plan Order, including dealing with any Court, regulatory body or other government ministry, department or agency, and to take all such steps as are necessary or incidental thereto.
- 12. THIS COURT ORDERS that (i) in carrying out the terms of this Receiver's Collection Plan Order, the Claims Officer shall have all of the protections given him by this Receiver's Collection Plan Order, and as an officer of this Court, including the stay of proceedings in his favour, (ii) the Claims Officer shall incur no liability or obligation as a result of the carrying out of the provisions of this Receiver's Collection Plan Order, except to the extent that the Claims Officer has acted with gross negligence or willful misconduct, (iii) the Claims Officer shall be entitled to rely on the books and records of the Receiver and the Subject Customers, and any information provided by the Receiver and the Subject Customers, all without independent investigation, and (iv) the Claims Officer shall not be liable for any claims or damages resulting from any errors or omissions in such books, records or information or in any information provided by any party, except to the extent that the Claims Officer has acted with gross negligence or willful misconduct. Nothing in this Order shall derogate from the protections afforded a person pursuant to Section 142 of the CJA.

13. THIS COURT ORDERS that the Receiver shall pay from the Eagle Travel estate the reasonable professional fees and disbursements of the Claims Officer on presentation and acceptance of invoices from time to time. The Claims Officer shall be entitled to a reasonable retainer against his fees and disbursements which shall be paid upon request by the Receiver.

COMEBACK HEARING

- 14. THIS COURT ORDERS that the Receiver shall send a copy of this Receiver's Collection Plan Order to each Subject Customer by ordinary mail or email to the last known address or email address of the Subject Customer, within three Business Days following the issuance of the Receiver's Collection Plan Order.
- 15. THIS COURT ORDERS that the Receiver shall cause the Receiver's Collection Plan Order to be posted to the Receiver's Website as soon as reasonably practicable after its issuance, and cause it to remain posted thereon until its discharge as Receiver.
- 16. THIS COURT ORDERS that the Receiver shall attend before the Court on August 16, 2020, for a hearing (the "Comeback Hearing"). Any Subject Customer who seeks to vary or set aside any provision of this Receiver's Collection Plan Order in accordance with Rule 37.14 must attend the Comeback Hearing, failing which no such motions may be brought.

NOTICE TO SUBJECT CUSTOMERS

- 17. THIS COURT ORDERS that the Receiver shall send a Claims Package to each Subject Customer by ordinary mail or email to the last known address or email address of the Subject Customer, within three Business Days following the Comeback Date. The Claims Package shall contain (each as defined herein):
 - (a) the applicable Receiver's Claim;
 - (b) the Notice to Subject Customers;
 - (c) the Instruction Letter;
 - (d) a blank form of Notice of Dispute; and
 - (e) the applicable Settlement Offer.

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after the Comeback Hearing

18. THIS COURT ORDERS that as soon as practicable, but no later than 5:00 p.m. on August 6, 2020, the Receiver shall cause the Notice to Subject Customers to be published in the Wednesday and Saturday national edition of *The Globe and Mail*.

- 19. THIS COURT ORDERS that the Receiver shall cause the Notice to Subject Customers, the Instruction Letter, and a blank form of Notice of Dispute to be posted to the Receiver's Website as soon as reasonably practicable, and cause them to remain posted thereon until its
- 20. THIS COURT ORDERS that upon request by a Subject Customer for a Claims Package or documents or information relating to the Receiver's Collection Plan, the Receiver shall forthwith send the applicable Claims Package, direct such Subject Customer to the documents posted on the Receiver's Website, or otherwise respond to the request for information or documents as the Receiver considers appropriate in the circumstances.
- 21. THIS COURT ORDERS that the form and substance of each of the Receiver's Claim, Notice to Subject Customers, Instruction Letter, and Notice of Dispute, substantially in the forms attached as schedules hereto, are hereby approved. Despite the foregoing, the Receiver may, from time to time, make such minor changes to such forms as the Receiver, in consultation with the Claims Officer, considers necessary or desirable.

RECEIVER'S CLAIMS

discharge as Receiver.

- 22. THIS COURT ORDERS that the Receiver's Claim shall constitute the Receiver's formal request for payment of the outstanding indebtedness owing by each Subject Customer, calculated in accordance with the applicable CCA or Guarantee, as described in the Eighth Report.
- 23. THIS COURT ORDERS that the Receiver's Claim shall constitute an initiating process against the applicable Subject Customer. The service and adjudication of each Receiver's Claim in accordance with the terms of this Receiver's Collection Plan Order shall form a sufficient basis upon which this Court may grant judgment against the applicable Subject Customer.

RESOLUTION OF RECEIVER'S CLAIMS

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- 24. THIS COURT ORDERS that the Receiver shall include in each Claims Package a Settlement Offer setting out the amount that the Receiver is prepared to accept in full and final settlement of the applicable Receiver's Claim.
- 25. **THIS COURT ORDERS** that each Settlement Offer shall remain open for acceptance until the Acceptance of Settlement Deadline.
- 26. **THIS COURT ORDERS** that where a Subject Customer pays the full amount of the Settlement Offer to the Receiver by the Acceptance of Settlement Deadline, the Receiver will provide the applicable Subject Customer (including any related Guarantor), with an executed full and final release relating to the Receiver's Claim.
- 27. **THIS COURT ORDERS** that nothing herein derogates from the Receiver's ability to negotiate with the Subject Customers, for the purpose of resolving the Receiver's Claims on terms acceptable to the applicable parties.

NOTICES OF DISPUTE

28. **THIS COURT ORDERS** that Subject Customers who dispute the Receiver's Claim against them shall submit to the Receiver a Notice of Dispute, together with copies of all documents relied upon by Subject Customers, by the Notice of Dispute Deadline.

ADJUDICATION OF DISPUTED CLAIMS

- 29. **THIS COURT ORDERS** that, following the Notice of Dispute Deadline, the Receiver shall file with the Claims Officer a Dispute Package in respect of any Disputed Claim(s) that it intends to pursue. Each Dispute Package shall include:
 - (a) the applicable Receiver's Claim;
 - (b) the applicable Notice of Dispute, together with any supporting documentation filed by the Subject Customer; and
 - (c) any ancillary documentation.

- 30. **THIS COURT ORDERS** that the Receiver shall be entitled to abandon any Disputed Claim, without costs, at its discretion, provided that the Disputed Claim has not yet been referred to the Claims Officer.
- 31. **THIS COURT ORDERS** that the Receiver shall provide notice to the applicable Subject Customer as to whether a Disputed Claim has been referred to the Claims Officer or abandoned, within three Business Days of the Disputed Claim being so referred or abandoned.
- 32. THIS COURT ORDERS that, subject to further order of the Court, the Claims Officer shall determine the validity and amount of each Disputed Claim referred to the Claims Officer. In doing so, the Claims Officer shall be empowered to determine the process by which further evidence may be brought before him, if necessary, as well as any other procedural matters which may arise in respect of the determination of any Disputed Claim.
- 33. **THIS COURT ORDERS** that the Claims Officer shall be entitled to decide the Disputed Claims on the basis of the written record contained within the applicable Dispute Package, in his discretion.
- 34. **THIS COURT ORDERS** that the Claims Officer shall be empowered to make an award of costs against either the Receiver or the Subject Customer, having regard for the factors set out in Rule 57.01 of the *Rules*, as part of his determination of the Disputed Claims.
- 35. **THIS COURT ORDERS** that, following his determination of each Disputed Claim, the Claims Officer shall prepare a Claims Decision, in writing, and provide a copy of same to the Receiver and the applicable Subject Customer.

RIGHT OF APPEAL

36. THIS COURT ORDERS that each of the Receiver and each Subject Customer shall be entitled to appeal the Claims Decisions to the Court by serving upon the other and filing with this Court, within fifteen (15) calendar days of notification of the Claims Decisions (the "Appeal Period"), a notice of appeal returnable on a date to be fixed by this Court.

- 37. **THIS COURT ORDERS** that if a notice of appeal is not filed within such period, then the applicable Claims Decision shall be deemed to be final and binding and there shall be no further right of appeal, review or recourse to the Court from the Claims Decision.
- 38. **THIS COURT ORDERS** that, following the expiry of the Appeal Period, the Receiver will seek the direction of the Court regarding the procedure for the hearing of the appeals. All appeals shall proceed as true appeals on the basis of the record before the Claims Officer, and not as hearings *de novo*. The Claims Officer shall not have any role in the appeal process.
- 39. **THIS COURT ORDERS** that, to the extent that appeals raise common issues, the Receiver may seek to have such appeals consolidated.
- 40. **THIS COURT ORDERS** that, for clarity, the Receiver shall have the power to settle or abandon any appeals brought pursuant to this Order.

DEFAULT PROCEEDINGS

- 41. THIS COURT ORDERS that any Subject Customer who fails to:
 - (a) conclude a settlement by the Acceptance of Settlement Deadline; and
- (b) submit a Notice of Dispute by the Notice of Dispute Deadline, shall be deemed to be in default (the "Defaulting Subject Customers").
- 42. **THIS COURT ORDERS** that each Defaulting Subject Customer shall be deemed to admit the truth of all allegations of fact made in the applicable Undefended Claim, including the amount(s) owing by them.
- 43. **THIS COURT ORDERS** that, upon satisfying the Claims Officer (in his sole discretion) that the Claims Package was duly served on the Subject Customer, the Receiver shall be entitled to default judgment against the Defaulting Subject Customers in the amounts set out in the Undefended Claims.

- 44. **THIS COURT ORDERS** that, following the passage of the Acceptance of Settlement Deadline and the Notice of Dispute Deadline, the Receiver shall refer the Undefended Claims to the Claims Officer.
- 45. **THIS COURT ORDERS** that the Claims Officer shall review the Undefended Claims, and shall prepare a Default Judgment Report. The Receiver shall be entitled to an omnibus default judgment against the Defaulting Subject Customers, in the amounts set out in the Default Judgment Report, to be issued by the Court.

ISSUANCE OF JUDGMENTS

- 46. **THIS COURT ORDERS** that following the expiry of the Appeal Period, the Claims Officer shall prepare and file with the Court the Claim's Officer's Report.
- 47. **THIS COURT ORDERS** that the Receiver shall be entitled to judgment against the applicable Subject Customers in the amounts identified in the Claims Officer's Report, and shall bring a motion to the Court for the purpose of obtaining such judgments.
- 48. THIS COURT ORDERS that the Receiver need not provide said Subject Customers with notice of this motion for judgment.

SERVICE AND NOTICES

49. THIS COURT ORDERS that the Receiver may, unless otherwise specified by this Claims Procedure Order, serve and deliver the Receiver's Collection Plan Order, the Claims Package, and any letters, notices or other documents to the Subject Customers or any other interested person by forwarding true copies thereof by prepaid ordinary mail, registered mail, courier, personal delivery, facsimile transmission or email to such persons at the physical or electronic address, as applicable, last shown on the books and records of the Receiver. Any such service and delivery shall deemed to have been received: (a) if sent by ordinary mail or registered mail, on the third Business Day after mailing within Ontario, the fifth Business Day after mailing within Canada (other than within Ontario), and the tenth Business Day after mailing internationally; (b) if sent by courier or personal delivery, on the next Business Day following dispatch; and (c) if delivered by facsimile transmission or email by 5:00 p.m. on a

Business Day, on such Business Day and if delivered after 5:00 p.m. or other than on a Business Day, on the following Business Day.

- 50. THIS COURT ORDERS that the E-Service Protocol of the Commercial List (the "Protocol") is approved and adopted by reference herein and, through the administration of the Receiver's Collection Plan, the service of documents made in accordance with the Protocol (which can be found on the Commercial List website https://www.ontariocourts.ca/scj/practice/practice-directions/toronto/eservice-commercial/) shall be valid and effective service. Subject to Rule 3.01(d) of the Rules of Civil Procedure and paragraph 21 of the Protocol, service of documents in accordance with the Protocol will be effective upon transmission.
- 51. **THIS COURT ORDERS** that any notice or communication (including Notices of Dispute) to be given under this Receiver's Collection Plan Order to the Receiver shall be in writing in substantially the form, if any, provided for in this Receiver's Collection Plan Order, and will be sufficiently given only if delivered by email, or if it cannot be given by email by prepaid registered mail, courier or personal delivery, addressed to:

BDO Canada Limited 805 – 25 Main Street W. Hamilton, ON L8P 1H1

Attention: Eagle Travel Collections

Email: BDOEagle@bdo.ca

Any such notice or communication shall be deemed to be received upon actual receipt thereof during normal business hours on a Business Day or if delivered outside of normal business hours, the next Business Day.

52. **THIS COURT ORDERS** that in the event that this Receiver's Collection Plan Order is later amended by further order of the Court, the Receiver shall post such further order on the Receiver's Website, and such posting shall constitute adequate notice to Subject Customers of such amended Receiver's Collection Plan.

53. **THIS COURT ORDERS** that this Receiver's Collection Plan Order shall constitute an order for substituted service pursuant to Rule 16.04 of the *Rules of Civil Procedure*.

MISCELLANEOUS

- 54. THIS COURT ORDERS that the Receiver or the Claims Officer may from time to time apply to this Court to amend, vary or supplement this Receiver's Collection Plan Order or for advice and directions in the discharge of their respective powers and duties hereunder.
- 55. **THIS COURT ORDERS** that the filing of a jury notice by any Subject Customer or Guarantor, as applicable, is hereby prohibited pursuant to Section 108(3) of the *Courts of Justice Act* (Ontario).
- 56. **THIS COURT ORDERS** that all Subject Customers are required to preserve evidence which they know or ought to know is relevant to a Receiver's Claim.
- 57. THIS COURT ORDERS that this Order shall have full force and effect in all provinces and territories in Canada, outside Canada and against all Persons against whom it may be enforceable.
- 58. THIS COURT HEREBY REQUESTS the aid and recognition of any court, tribunal, regulatory or administrative body having jurisdiction in Canada or in the United States, or abroad, to give effect to this Order and to assist the Receiver, the Claims Officer and their respective agents in carrying out the terms of this Order. All courts, tribunals, regulatory and administrative bodies are hereby respectfully requested to make such orders and to provide such assistance to the Receiver and to the Claims Officer, as an officer of this Court, as may be necessary or desirable to give effect to this Order, or to assist the Receiver and the Claims Officer and their respective agents in carrying out the terms of this Order.
- 59. **THIS COURT ORDERS** that each of the Receiver and the Claims Officer be at liberty and is hereby authorized and empowered to apply to any court, tribunal, regulatory or administrative body, wherever located, for the recognition of this Order and for assistance in carrying out the terms of this Order.

60. THIS COURT ORDERS that this Receiver's Collection Plan Order and all of its provisions are effective from the date it is made without any need for entry and filing.

SCHEDULE "A" FORM OF INSTRUCTION LETTER

Instruction Letter

Step 1: Review the Receiver's Collection Order, the Receiver's Claim, the Notice to Subject Customers and the Settlement Offer delivered along with this Instruction Letter and any other documentation in the Claim Package. Further information with respect to the Receiver's Collection Plan, including the Receiver's Collection Order and the Eighth Report of the Receiver filed with the Court in connection with the Receiver's Collection Plan, is available on the Receiver's website: https://www.bdo.ca/en-ca/extranets/eagletravelplaza/.

Step 2: If you do <u>not</u> dispute the amount of the Receiver's Claim and are prepared to accept the Settlement Offer, you may notify the Receiver in writing of your acceptance and arrange for payment of the Settlement Amount by no later than thirty (30) days from the date of service of the Settlement Offer (the "Acceptance of Settlement Deadline"). Any notice or communication to be given to the Receiver must be in writing and delivered by email, or if it cannot be given by email by prepaid registered mail, courier or personal delivery, addressed to:

BDO CANADA LIMITED

805 - 25 Main Street W. Hamilton, ON L8P 1H1

Attention: Eagle Travel Collections

Email: BDOEagle@bdo.ca

Phone: <*>

Fax: 905-570-0249

Step 3: If you <u>do</u> dispute the amount of the Receiver's Claim, and do not accept the Settlement Offer, you must complete a <u>Notice of Dispute</u> form. State what you disagree with and why, and if there is anything you agree with. Attach copies of any documents that help your case. If you want to pay all or part of the amount owing to the Receiver, state how much you will pay and when you will pay.

Step 4: Deliver your completed Notice of Dispute form and any attachments to the Receiver by email, or if it cannot be given by email, by prepaid registered mail, courier or personal delivery to the address above, by no later than thirty (30) days from the date of service of the Settlement Offer (the "Notice of Dispute Deadline").

NOTE: Any Subject Customer who fails to submit either payment of the Settlement Amount by the Acceptance of Settlement Deadline, or a Notice of Dispute by the Notice of Dispute Deadline, shall be deemed to admit the amount(s) owing by them as set out in the Receiver's Claim, and the Receiver shall be entitled to default judgment against said Subject Customers in the said amounts.

Step 5: Subject to further order of the Court, the Claims Officer appointed to administer the Receiver's Collection Plan will determine the validity and amount of each Receiver's Claim in respect of which a dispute has been referred to the Claims Officer. Following the determination of the Receiver's Claims, the Claims Officer will notify the Receiver and the applicable Subject Customer of his or her decision, in writing (the "Claims Decision(s)").

THIS NOTICE WAS APPROVED BY THE ONTARIO SUPERIOR COURT OF JUSTICE (COMMERCIAL LIST)

Step 6: The Receiver and each Subject Customer will be entitled to appeal the Claims Decisions to the Court by serving upon the other and filing with the Court, within fifteen (15) calendar days of notification of the Claims Decisions (the "**Appeal Period**"), a notice of appeal returnable on a date to be fixed by the Court. If a notice of appeal is not filed within such period, then the Claims Decisions shall be deemed to be final and binding.

SCHEDULE "B" FORM OF NOTICE TO SUBJECTION CUSTOMERS

EAGLE TRAVEL COLLECTION PROCESS

NOTICE TO SUBJECT CUSTOMERS

SUBJECT CUSTOMERS OF EAGLE TRAVEL

Please read this notice carefully as it may affect your legal rights.

If you or your company conducted business in Canada with 908593 Ontario Limited, operating as Eagle Travel Plaza ("Eagle Travel") or a company affiliated with Eagle Travel at any time between September 9, 2019 and October 13, 2019, in relation to Eagle Travel's fleet member reward card program (the "Fleet Card Business"), you may be a Subject Customer.

PURPOSE OF THIS NOTICE

BDO Canada Limited has been appointed as the receiver (the "Receiver"), of the assets, undertakings and properties of Eagle Travel in an action commenced by the Canadian Imperial Bank of Commerce against Eagle Travel and certain other affiliated entities at the Ontario Superior Court of Justice (Commercial List) bearing Court File No. CV-19-00628293-00CL.

By way of an Order of the Honourable Justice Hainey dated August 4, 2020 (the "Receiver's Collection Order"), the Receiver has established a process (the "Receiver's Collection Plan") for the identification and determination of claims by the Receiver against certain customers of Eagle Travel, and their guarantors, with respect to unpaid accounts receivable in connection with the Fleet Card Business.

If you are a Subject Customer, your legal rights will be affected by the Receiver's Collection Plan.

THE RECEIVER'S COLLECTION PLAN

The Receiver's Collection Plan can be summarized as follows:

- a) Claim Package. If you are a Subject Customer, you will receive a Claim Package including the Receiver's Claim, this Notice to Subject Customers, an Instruction Letter, a blank Notice of Dispute form and a Settlement Offer, along with any other documentation the Receiver may deem appropriate, by mail or email.
- b) Settlement of Claims. If you do <u>not</u> dispute the amount of the Receiver's Claim and are prepared to accept the Settlement Offer, you may notify the Receiver in writing of your acceptance and arrange for payment of the Settlement Amount by no later than thirty (30) days from the date of service of the Claim Package (the "Acceptance of Settlement Deadline"). Any notice or communication to be given to the Receiver must be in writing and delivered by email, or if it cannot be given by email by prepaid registered mail, courier or personal delivery, addressed to:

BDO CANADA LIMITED

805 - 25 Main Street W. Hamilton, ON L8P 1H1

Attention: Eagle Travel Collections

Email BDOEagle@bdo.ca

Phone: <*>

Fax: 905-570-0249

c) Notice of Dispute. If you do dispute the amount of the Receiver's Claim, and do not accept the Settlement Offer, you must complete and deliver the Notice of Dispute form and any attachments to the Receiver by email, or if it cannot be given by email, by prepaid registered mail, courier or personal delivery to the address above, by no later than thirty (30) days from the date of service of the Claim Package (the "Notice of Dispute Deadline").

NOTE: If a Subject Customer fails to submit either payment of the Settlement Amount by the Acceptance of Settlement Deadline, or a Notice of Dispute by the Notice of Dispute Deadline, judgment may be given against them in their absence and without further notice.

- d) Determination of Unsettled Disputes by Claims Officer. Subject to further order of the Court, the Claims Officer appointed to administer the Receiver's Collection Plan will determine the validity and amount of each Receiver's Claim in respect of which a dispute has been referred to the Claims Officer. Following the determination of the Receiver's Claims, the Claims Officer will notify the Receiver and the applicable Subject Customer of his or her decision, in writing (the "Claims Decision(s)").
- e) Right of Appeal. The Receiver and each Subject Customer will be entitled to appeal the Claims Decisions to the Court by serving upon the other and filing with the Court, within fifteen (15) calendar days of notification of the Claims Decisions (the "Appeal Period"), a notice of appeal returnable on a date to be fixed by the Court. If a notice of appeal is not filed within such period, then the Claims Decisions shall be deemed to be final and binding.

ADDITIONAL INFORMATION

Further information, including the Receiver's Collection Order and the Eighth Report of the Receiver filed with the Court in connection with the Receiver's Collection Plan, is available on the Receiver's website: https://www.bdo.ca/en-ca/extranets/eagletravelplaza/.

INTERPRETATION

This notice is a summary of the terms of the Receiver's Collection Order. If there is a conflict between the provisions of this notice and the terms of Receiver's Collection Order, the Receiver's Collection Order prevails.

THIS NOTICE WAS APPROVED BY THE ONTARIO SUPERIOR COURT OF JUSTICE (COMMERCIAL LIST)

SCHEDULE "C"

FORM OF NOTICE OF DISPUTE

Court File No. CV-19-00628293-00CL

ONTARIO SUPERIOR COURT OF JUSTICE COMMERCIAL LIST

BETWEEN:

908593 ONTARIO LIMITED, operating as Eagle Travel Plaza by its Court-appointed receiver, BDO CANADA LIMITED

Claimant

and

THE SUBJECT CUSTOMER IDENTIFIED IN THE ATTACHED SCHEDULE A

Respondent

NOTICE OF DISPUTE

Respond	ient		
Last name,	or name of company		
First name	Second name	Also known as	
Address (st	reet number, apt., unit)		
	30 50 10 Man		
City/Town	Province	Phone no.	
Postal code	9	Fax no.	
Representa	tive (if any)	LSO#	
Address (str	reet number, apt., unit)		
City/Town	Province	Phone no.	
Postal code		_	
r solar sode		Fax no.	
THIS NOTICE OF DISPUTE IS BEING DELIVERED ON BEHALF OF: (Name(s) of respondent(s))			
and I/we:	(Check as many as apply)		***************************************
	Dispute the claim made against me/us.		
	Admit the full claim and propose the following terms of	of payment:	

(Week/month)

	Admit part of the claim	in the amount of	\$	and propose the	e following terms of payment:
	\$(Amount)	per	(Week/month)	commencing	, 20
	(,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		(Tresisting)		
REASONS	FOR DISPUTING THE	E CLAIM AND DE	TAILS:		
Explain wh	nat happened, including	where and when.	Explain why you do	not agree with the claim	made against you.
	relying on any documen olain why it is not attache		ch copies to the No	tice of Dispute. If evidence	ce is lost or unavailable, you
What hap Where? When?	pened?				

Why I/we disagree with all or part of the claim:

	ADDITIONAL PAGES ARE ATTACHED BECAUSE MORE ROOM WAS NEEDED.		
Prepa	ared on: , 20	and the second s	(Signature of defendant or representative)

908593 ONTARIO LIMITED, operating as Eagle Travel, by and its Court-appointed receiver, BDO CANADA LIMITED

THE SUBJECT CUSTOMER IDENTIFIED IN THE ATTACHED SCHEDULE A

Claimant	Responden Court File No. CV-19-00628293-00CL
	ONTARIO SUPERIOR COURT OF JUSTICE COMMERCIAL LIST PROCEEDING COMMENCED AT TORONTO
	NOTICE OF DISPUTE
	· · · · · · · · · · · · · · · · · · ·

SCHEDULE "D" FORM OF RECEIVER'S CLAIM

Court File No. CV-19-00628293-00CL

ONTARIO SUPERIOR COURT OF JUSTICE

BETWEEN:

908593 ONTARIO LIMITED, operating as Eagle Travel Plaza by its Court-appointed receiver, BDO CANADA LIMITED

Claimant

and

THE SUBJECT CUSTOMER IDENTIFIED IN THE ATTACHED SCHEDULE A

Respondent

RECEIVER'S CLAIM

TO THE SUBJECT CUSTOMER IDENTIFIED IN THE ATTACHED SCHEDULE A:

A LEGAL PROCEEDING HAS BEEN COMMENCED AGAINST YOU by the Claimant. The details of the claim made against you are set out in the following pages. The amount of the claim against you is set out at Schedule A hereto.

Please refer to the Instruction Letter that was enclosed with this Receiver's Claim for instructions as to how to respond to this Receiver's Claim. A copy of the Instruction Letter may also be found at: https://www.bdo.ca/en-ca/extranets/eagletravelplaza/

NOTE: If you fail to respond to this Receiver's Claim as instructe	d in the Instruction
Letter, judgment may be given against you in your absence and v	u iii the instruction
you in your absence and \	without further notice.

Date:	

RECEIVER'S CLAIM

- The Claimant, BDO Canada Limited, in its capacity as the Court-appointed receiver (in such capacity, the "Receiver") of 908593 Ontario Limited operating as Eagle Travel Plaza and Eagle Fleet Services ("EFS"), claims as against the subject customer identified in Schedule A hereto (the "Subject Customer"), damages as set out in Schedule A hereto, consisting of:
 - (a) any indebtedness owing to EFS by the Subject Customer, which was incurred during the period September 9, 2019 to October 13, 2019, pursuant to the applicable CCA and/or Guarantee (each as defined below) (the "Indebtedness");
 - (b) interest on the Indebtedness calculated at a rate of 18% per annum in accordance with the CCA (or alternatively, at the rate prescribed by the Courts of Justice Act, R.S.O. 1990 c. C. 43, as amended (the "CJA")), from November 1, 2019 to the date of judgment;
 - (c) post-judgment interest at a rate of 18% per annum, in accordance with the CCA(or alternatively, at the rate prescribed by the CJA);
 - (d) where applicable, a 10% fee arising from dishonoured pre-authorized debit payments, in accordance with the CCA;
 - (e) a fee of \$500 representing an estimate of legal and collection costs incurred to the date of issuance of the Receiver's Collection Plan Order (defined below) (the "Issuance Date");
 - (f) the Receiver's costs of this proceeding from the Issuance Date on a complete or, in the alternative, substantial indemnity basis, plus all applicable disbursements and taxes; and

(g) such further and other relief as the Claims Officer (defined below) or the Court may deem just.

Procedural Background

- 2. EFS is a corporation that was incorporated pursuant to the laws of Ontario, with a head office in Tilbury, Ontario. Prior to the appointment of the Receiver, EFS carried on business as a fuel and fleet card service provider to customers consisting of truck transportation companies and sole proprietorships of varying fleet sizes.
- The Receiver was appointed by way of the Order of the Honourable Justice Hainey of the Ontario Superior Court of Justice (Commercial List) (the "Court") dated September 30, 2019 (the "Appointment Order").
- 4. By order dated <*>, the Court authorized the Receiver to collect certain amounts owing to EFS by its customers, by way of a simplified procedure described therein (the "Receiver's Collection Plan Order"). A copy of the Receiver's Collection Plan Order is publicly available at the Receiver's website located at: https://www.bdo.ca/enca/extranets/eagletravelplaza/.
- 5. Pursuant to the Receiver's Collection Plan Order, the Court appointed a claims officer (the "Claims Officer") to adjudicate claims brought pursuant to the Receiver's Collection Plan Order, including the within Receiver's Claim.

The CCAs and Guarantees

6. As part of its business operations, EFS provided its customers with fuel cards allowing for the purchase of fuel and other items on credit. As a precondition to being eligible to

purchase fuel and other items on credit, each customer was required by EFS to enter into an Eagle Fuel Card Credit Agreement (each a "CCA").

- 7. The Receiver pleads and relies upon all of the terms of the CCA. Pursuant to the terms of the CCA, EFS's customers agreed, among other things:
 - (a) to remain responsible for paying all charges incurred pursuant to the CCA, including the gross sale price of all goods and services purchased on credit using the fuel card issued pursuant to the CCA, inclusive of taxes, surcharges, and fees as may reasonably be determined by EFS;
 - (b) that interest shall accrue on any delinquent credit balance from the date due at the highest rate permitted by law or 18 percent per annum, whichever amount shall be less;
 - to be liable for any legal or collection fees incurred to collect any delinquent balance;
 - (d) to authorize EFS to debit draft the customer's bank account for any and all outstanding charges during the approved calendar interval, at the dates and times chosen by EFS. The customer further agreed that any debit drafts not honoured by the customer's bank would entitle EFS to, among other things, charge a fee equal to the lesser of (a) 10% of the face amount of the debit draft, or (b) the greatest amount lawfully permitted to be charged on debit drafts returned unpaid; and
 - (e) that if the customer disputes any amount invoiced pursuant to the CCA, the customer shall notify EFS of the dispute within 48 hours of receipt of the invoice

(referred to as a statement), failing which the customer shall be conclusively deemed to accept the amount of the invoice.

- 8. In many cases, a customer's obligation to EFS pursuant to a CCA was secured by a personal guarantee, as set out in a schedule to the CCA entitled a "Guarantee Payment of Funds for Your Company" agreement (each, a "Guarantee").
- 9. The Receiver pleads and relies upon all of the terms of the Guarantee. Each signatory to a Guarantee (each, a "Guarantor") agreed, among other things:
 - (a) to be jointly and severally liable to EFS for any amounts owing to EFS by the applicable EFS customer; and
 - (b) to waive the giving or making of any demand.
- 10. The Receiver states that the Subject Customer was a signatory to either a CCA and/or a Guarantee, and is bound by the terms of said CCA and/or Guarantee.
- 11. Each of the CCA and the Guarantee identifies EFS Inc. as a signatory. The CCA also provides that "EFS refers to Eagle Fleet Services". The Receiver states that, as "EFS Inc." is not a registered entity, whereas "Eagle Fleet Services" is a business name registered to EFS, EFS is entitled to enforce the CCAs and the Guarantees, by its Courtappointed Receiver.

The Subject Customer's Obligations to the Receiver

12. Between the period September 9, 2019 to October 13, 2019, the Subject Customer incurred the Indebtedness, in its capacity as either a customer of EFS or a Guarantor.

- 13. To date, despite the Receiver's efforts to recover the Indebtedness through authorized debit drafts and other means, the Indebtedness remains outstanding.
- 14. The Receiver states that it is entitled to payment of the Indebtedness from the Subject Customer, pursuant to the terms of the CCA and/or the Guarantee, as applicable.
- 15. The Receiver further states that by non-payment of the Indebtedness, the Subject Customer has been unjustly enriched, to the detriment of the Receiver, for which enrichment there is no juristic reason. The Plaintiff pleads and relies upon the principle of unjust enrichment and seeks a disgorgement from the Subject Customer in an amount equivalent to the Indebtedness.
- 16. The Receiver pleads and relies upon the terms of the Receiver's Collection Plan Order, and any applicable Rules and/or statutes referred to therein.
- 17. If necessary, this Receiver's Claim may be served on a party outside of Ontario without leave in accordance with Rule 17.02 of the Rules of Civil Procedure because it relates to a contract that was made in Ontario.
- 18. This Receiver's Claim will be prosecuted before the Claims Officer in Toronto in accordance with the Receiver's Collection Plan Order.

Date: <*>, 2020

AIRD & BERLIS LLP

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Lawyers for the Receiver

908593 ONTARIO LIMITED, operating as Eagle Travel, by its and Court-appointed receiver, BDO CANADA LIMITED

THE SUBJECT CUSTOMER IDENTIFIED IN THE ATTACHED SCHEDULE A

Claimant

Respondent

Court File No. CV-19-00628293-00CL

ONTARIO SUPERIOR COURT OF JUSTICE COMMERCIAL LIST PROCEEDING COMMENCED AT TORONTO

RECEIVER'S CLAIM

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Lawyers for the Claimant

Plaintiff

Defendants

Court File No. CV-19-00628293-00CL

ONTARIO SUPERIOR COURT OF JUSTICE COMMERCIAL LIST

Proceedings commenced at Toronto

RECEIVER'S COLLECTION ORDER

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Lawyers for BDO Canada Limited in its capacity as the court-appointed Receiver of 908593 Ontario Limited, operating as Eagle Travel Plaza, et al. 41009914.1